



POLICY NUMBER	GP – 2
ISSUING AUTHORITY	Board of Directors
<hr/>	
ISSUE DATE:	December 19, 2012
REVIEW DATE:	September 13, 2023
REVISE DATE:	September 26, 2023

SUBJECT: **Governance Process**
GOVERNING STYLE

POLICY:

The Board governs with a style which emphasizes:

1. Consultation with the residents and Health Care Providers in the Regional Health Authority (RHA);
2. Acceptance of diversity in viewpoints;
3. Strategic leadership more than administrative detail;
4. Clear distinction of Board and staff roles;
5. Collective rather than individual decisions;
6. Being future oriented and proactive.

More specifically, the Board:

1. Cultivates a sense of group responsibility. The Board is responsible for excellence in governing. The Board uses the expertise of individual Board members and staff to enhance the knowledge and ability of the Board as a body.
2. Operates in all ways mindful of its obligation to be accountable to all the RHA residents for competent, conscientious and effective performance. It ensures any officer, individual or committee respects this commitment.
3. Applies discipline to itself, collectively and individually, with respect to sensitive issues and matters such as attendance, policy making principles, speaking with one voice through the Board Chair or delegate, and self-policing to avoid straying from the governance procedures specified in Board policies.
4. Cultivates and supports a healthy organizational culture acting as a role model for Southern Health- Santé Sud.

5. Directs, controls and inspires the RHA through thoughtful deliberation and establishment of the broadest written policies reflecting the Board's values.
6. Focuses chiefly on establishing the strategic priorities as articulated by the board and establishing the Board's Statement of Purpose rather than on the administrative or programmatic means of attaining those outcomes.
7. Is proactive in initiating policy.
8. Uses the expertise of individual members, identified through the Skills Matrix, as attached to the Annual Board Self-Assessment Tool, to enhance the knowledge and the ability of the Board as a body to make policy and be aligned with the organization's Mission, Vision and Core Values.
9. Monitors and regularly discusses the Board's own process and performance at each regular meeting of the Board. Self-monitoring includes comparison of Board activity and discipline to policies in the Governance Process and Board-CEO Linkage categories.
10. Ensures the continuity of its governance capability by continuing education and development through orientation of Board members in the Board's governance process and Board discussion of process improvement as per the Board's Annual Governance Calendar.
11. Handles complaints in accordance with the Board Process for Handling Complaints, as attached.

BOARD PROCESS FOR HANDLING COMPLAINTS

