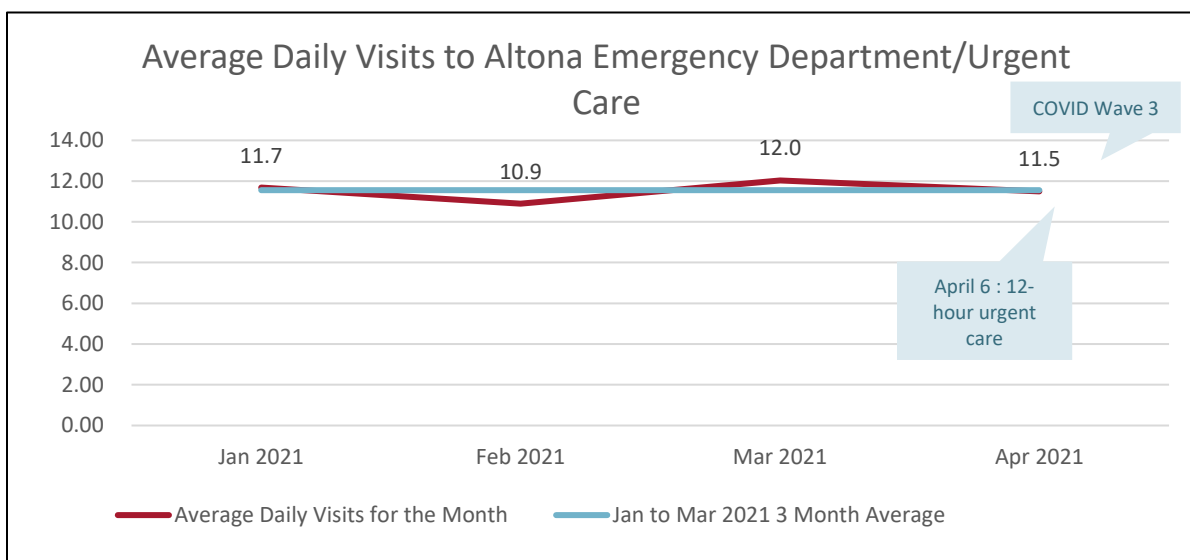


Altona Community Memorial Health Centre Emergency Department

April 2021 Data Update

	Jan 2021	Feb 2021	Mar 2021	3 month average (Jan – Mar)	Apr 2021 (service changes implemented)
Total Visits	362	305	373	346.7	345
Average Daily Visits	11.68	10.89	12.03	11.6	11.5



By the Numbers

- In the first month following emergency department changes, the average daily visits (11.5) was virtually identical to the 3-month average (11.6) prior to the changes.
- Emergency department visit volumes can be influenced by a number of complex factors – fluctuations are difficult to attribute to a single cause. For example, the COVID-19 pandemic has had an impact on ED volumes provincially.
- Emergency Response Services (ERS) data are presented for the 2019-20 fiscal year. The data reflect the Altona ERS Station catchment area and not only the community of Altona. The data are not a reflection of which sites the patients are transported to.

Altona Emergency Response Services Station Catchment 2019-2020

492
total calls

32.28 minutes

The maximum that most patients (90%) waited between 911 phone call to ground ambulance arriving at the incident scene (for all priorities).