

Meeting Highlights
FAMILY ADVISORY WORKING GROUP

Date: Monday, September 9th, 2019
Place: Skyview East Lounge, Lions Prairie Manor (LPM)
Time: 5:30 to 7:30 pm

In Person: Allan di Dio, Kim Guy, Patti Williams, Jocelyn Coltart-Lyons, Bev Morris, Debbie Hislock, Jane Smith, Julie Dutchuk, Barb Palmer, Marianne Woods, Ashley Yanchycki, Ken Werbiski, Shauna Sanderson

By Phone: Louise Phaneuf

Guest: Darren Roberts

Recorder: Shauna Sanderson

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Sacred Moment

Shauna Sanderson shared an activity, '*Making Music Together*'. All present around the meeting table were asked to select a kitchen utensil and to use it to produce a sound. This activity demonstrated that each of us is singly capable of doing something good but when we bring our skills to the table, collaborate and work together we can accomplish something amazing!

Welcome and Introductions

Meeting Highlights

The meeting highlights from May 6, 2019 were reviewed. These are posted in the facility and are also posted on the Southern Health-Santé Sud website. The link is listed below, and you will find the information under the Resources tab:

<https://www.southernhealth.ca/finding-care/portage-la-prairie/lions-prairie-manor/>

Updates

PCH License – The 'under review with no conditions' continues for our PCH License. This is standard practice if three or more care standards are not completely met. We will continue to work on these items with documentation.

PPCO Directives – A status update was provided to PPCO in July 2019 which the PPCO office found to be satisfactory. The next report is due in January 2020.

Accreditation: - Regional accreditation has been completed with 91.4% of performance measures being met.

Communication

Temporary Signage – Temporary directional signage has been working well through the facility. We are currently working with vendors to ensure standards (such as Dementiability standards) are maintained. We hope to have signage up this fall. A wayfinding map will be located at both entrances as part of the new signage.

Other

Fire Doors & Snow Removal (Guest Speaker: Darren Roberts, Manager of Physical Plant Services, Maintenance) – Darren explained the process for clearing of small areas by Maintenance Staff between 0800-1615 Monday-Friday. A contract is in place with EF Moon to clear large areas on a priority basis, starting with the hospital. It typically takes two days to completely clear emergency exits and walk-ways.

Resident Handbook – The final draft was presented at the meeting with a few changes noted.

Getting to Know You Poster – This project has been successful and is nearing completion.

Next Meeting and Next Steps

Next meeting to be held **Monday, February 3rd from 5:30 to 7:30 pm, Skyview Lounge**. The meeting adjourned at 8:15 pm.

For anyone wishing to join by teleconference for the next meeting:

Dial 1-888-289-4573

Participant code 1035888#

You will be joined with the group once the meeting has started.