

Guidelines for Referring Clients to Alternate Isolation Accommodations

In order to reduce the spread of COVID-19, there are readily available and safe isolation locations for individuals who have tested COVID-19 positive or are in close contact of a positive case and do not have an acceptable location in which to complete their required self-isolation period. These are known as Alternate Isolation Accommodations (AIA).

Referrals are accepted from 8:30 a.m. to 4:30 p.m. seven days a week.

There are two AIA locations accepting referrals. One offers health care workers and other Manitobans who have tested positive for COVID-19 or are close contact, a place to self-isolate if they do not have access to a private bedroom and bathroom in their home or if they live with someone who is at greater risk from COVID-19 (e.g. immune compromised). This first AIA has health care staff days and evenings from 8:00 a.m. to 8:00 p.m.

The second location offers individuals experiencing homelessness a space to self-isolate if they tested positive for COVID-19 or if they are suspected to have it and has 24 hour supports including harm reduction supplies and resources.

PROCESS:

If a client presenting to a clinic, acute site, or test site, needs to self-isolate and is not able to do so at home, and meets the criteria listed in the table below, complete the AIA Referral Form <https://sharedhealthmb.ca/files/aia-referral-form.pdf> and email to AIAReferral@sharedhealthmb.ca. Fax the form to Public Health Central Intake Fax Line at 1-204-428-2734, so Public Health-Healthy Living is notified in case they **need to contact the client**.

<u>Eligible</u>	<u>Not Eligible</u>
<p>Lives with others</p> <p>Unable to self-isolate (no access to a separate bedroom or bathroom)</p> <p>Agrees to AIA guidelines</p>	<p>Lives alone</p> <p>Access to a separate bedroom and bathroom – considered a viable option for self-isolation at home</p> <p>**Other members of the household have either tested positive or are persons under investigation (individuals who have been tested and are awaiting results)</p>
<u>High Priority</u>	<u>Note</u>
<p>Health Care Worker</p> <p>Symptomatic</p> <p>High risk of serious outcomes (60 years of age or older: chronic health conditions e.g. diabetes, heart, renal or chronic lung conditions: weakened immune systems e.g. cancer)</p> <p>Members of the household at high risk of serious outcomes</p>	<p>**Consider referral of asymptomatic member(s) of the household instead</p>

The Intake Coordinator will contact you to review the referral and ask additional questions. If needed the Intake Coordinator can arrange for transportation. If you do not receive a call from the AIA Intake Coordinator within half an hour of sending the referral, call the Intake Coordinator at 204-795-3093.

If the client does not have a phone and presents to an acute site, have the client wait at the site until arrangements with the AIA are made. If a client without a phone presents to a test site, verify where they will be and how to contact them for any follow up questions. If this client requires transportation, verify where they will be for the transportation pick up.