

July 25, 2020

To: All Emergency Departments & Urgent Cares in Manitoba
Pediatrician Virtual Care On Call Service
All Nurses in Charge- Northern/Remote/Isolated First Nations Communities
OHS/AMDocs/Natawiewewak Clinic
Faculty, Residents, and Staff at HSC, MATC
HSC Paging

From: Jitender Sareen MD, Laurence Katz MD, Andrew Hall MD,
Kim Sharman, Sharon Mueller
Department of Psychiatry, University of Manitoba
Manitoba Adolescent Treatment Centre

Re: Pilot project until March 31 2021- Urgent/Emergent Telepsychiatry On Call Service for Child and Adolescent Mental Health (<18 years old) During Pandemic

Child and adolescent psychiatrists from HSC Mental Health Program and Manitoba Adolescent Treatment Centre will be providing Emergent and Urgent telepsychiatry assessments in order to provide timely access to care and reduce the need for transportation to Winnipeg especially from rural regions.

Rural Emergency Departments, First Nations communities, and the Virtual Pediatrician On Call can contact: Health Sciences Centre Paging: 204-787-2071 and request the Child and Adolescent Psychiatrist on call (24/7).

The psychiatrist on call will determine whether the patient is appropriate for a Telehealth assessment and if so, describe the process for accessing the telepsychiatry assessment.

On August 4, 2020, this Emergent and Urgent telepsychiatry service will begin with 4 hours per day (12:00-16:00) of availability on weekdays. In September 2020, the service is intended to expand to 7 days per week with availability on weekends from 12:00 -14:30.

This service is designed based on consultations with First Nations Inuit Health, Manitoba Keewatinowi Okimakanak, Ongomiizwin Health Services, and Provincial Specialty Leads and Chief Medical Officers Incident Command committee. We will monitor volumes, and impact of this service.