

Topic:

Health System Transformation

Local Health Involvement Group Report to the Board of Directors

Highlights from the
Community

Fall 2018



Meeting Details

Local Health Involvement Group (LHIG) members from across the region were asked to participate in a joint meeting with Board members, Senior Leadership and members from all four Local Health Involvement Groups.

The topic was chosen as a joint request of LHIG and Board members in an effort to stay current on the transformation work taking place in the province.

Meeting Context

Prior to the meeting, LHIG participants were asked to submit questions they had related to Health System Transformation in Manitoba.

Ian Shaw from the Transformation Management Office, Dr Brock Wright from Shared Health, and Jane Curtis, CEO from Southern Health-Santé Sud spent the hour engaging with participants using the submitted questions as a launching point.

10 LHIG members, 8 Senior Leaders and 6 Board members were present for the meeting.

Following the dialogue, all meeting participants were asked to participate in the Annual Public Meeting where additional context and information was presented by the speakers. LHIG members were asked to respond to the following questions:

- **What are the key messages you heard from the presentation and panel on health system transformation?**
- **Did it answer the questions you had coming into the meeting tonight?**
- **What thoughts/ideas do you have for keeping the public informed of changes in the health system in the months and years to come?**

Themes/Thoughts

What LHIG members heard:

- **Patients and other health partners are critical to Health System Transformation.**
"Teams want to hear from residents and that is encouraging"
- **The transformation work has been a collaborative and planned approach.**
"Not a one-size fits all approach- how refreshing!"
- **There will be changes to services and facilities**
"Need to be transparent so everyone understands and there's less fear."
- **The current system is expensive and complex**
*"If we simplify the system, the care providers can do a better job."
"System has integration problems."*
- **There is a need for standardization**
*"We need to increase shared services"
"We need to work together with others in the province to promote health equity."*
- **French-language services will be embedded in transformation work**
"The Francophone Community Enhancement and Support Act must not be forgotten as well as other regulation, gains and accomplishments".."

Ideas for Moving Forward

- "The public will be better informed if health care providers are educated, aware of the changes- then they can guide their clients"*
- "Communities understand when it is specific to their community. Not general information, as much."*
- "Connect with stakeholder groups in rural. Don't only depend on staff or MD's for input only."*
- "Client experience will be a measure you can use to measure success of the transformation."*
- "Inform community leaders- recruit their help. Inform for buy-in and to relieve fears."*